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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

RECEIVED

Inventor(s) N. Elsey et al.

JUL 08 2004

Case 41698.1036

Technology Center 2100

Serial No. 10/051,998

Examiner J. Choules

Filing Date January 17, 2002

Group Art Unit 2177

Title Technique for Effectively Collecting and Analyzing Data in Providing Information Assistance Services

**RESPONSE TO RESTRICTION REQUIREMENT**

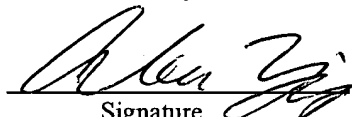
I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on June 30, 2004.

Alex L. Yip

34,759

Attorney Name

Registration No.



Signature

June 30, 2004

Date of Signature

COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

Sir:

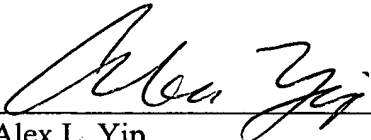
This is responsive to the Office Action dated June 9, 2004 in the above-referenced patent application, requiring applicants to elect one of Inventions I through III identified by the Examiner for examination under 35 U.S.C. §121.

The Examiner asserted that the identified inventions are distinct and separately usable. As required by the Examiner, applicants hereby elect, with traverse, Invention I

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represented by claims 1-28, and 51-74 to be examined.

Respectfully,

By   
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Date: June 30, 2004